

## **1. Attendance and affiliation of participants**

### **Members**

Mr. John V. Doherty – Chair  
Vice Chairperson  
Combined Community Services Board

Ms. Patty Yunk sat in for  
Mr. Richard Abelson  
Executive Director  
Milwaukee District Council 48 ASFCME

Ms. Joanne Augsburger  
President  
SEIU Local 150

Ms. Jenna Ottow and Ms. Deb Langham sat in for  
Ms. Karen Avery  
Associate Director  
IndependenceFirst

Mr. Bill Bazan  
Vice President  
Wisconsin Hospital Association

Mr. Palmer H. Bell  
Milwaukee Office Director  
Disability Rights Wisconsin

Ms. Cynthia D. Bentley  
Consumer

Ms. Dorothy W. Buckhanan  
Vice President of Human Services  
Goodwill Industries of SE Wisconsin, Inc.

Mr. Robert J. Driscoll is taking the place of  
Mr. Peter Hoeffel  
Mental Health Task Force

Reverend Luci Gaynor Hunter  
Consumer

Ms. Ann Jefferson  
Consumer

Mrs. Anne L. Kiekhofer  
Consumer

Mr. Bruce Kruger  
Executive Vice President  
Medical Society of Milwaukee County

Ms. Cathy Simpson  
Combined Community Services Board

Ms. Deanna Tapio  
Consumer

Ms. Melinda J. Vernon  
Vice President of Human Services  
Milwaukee Center for Independence

Supervisor Peggy A. West  
Milwaukee County Supervisor, District 12  
Milwaukee County Board of Supervisors

### **Staff Representatives**

Mr. Robert H. Alm  
Social Worker  
Community Care

Ms. Joyce Binder  
Long-Term Care Initiatives Director  
Independent Care

Ms. Debra R. Davis, MSHCM  
Manager of Care Management  
Independent Care

Mr. Rob Henken  
Director  
Milwaukee County Department of Health and  
Human Services

Ms. Geri Lyday  
Administrator, Disabilities Services Division  
Milwaukee County Department of Health and  
Human Services

Mr. Mark Stein  
Deputy Administrator, Disabilities Services  
Division  
Milwaukee County Department of Health and  
Human Services

### **Staff Support**

Ms. Carol Johnson  
Director of Planning  
Planning Council for Health and Human Services,  
Inc.

### **Guests**

Pat Jerominski  
President / CEO  
Independent Care

Kathleen Luedtke  
Comprehensive Systems Change Manager  
Wisconsin Department of Health and Family  
Services

Paul Soczynski  
Chief Operating Officer  
Community Care, Inc.

Leslie Taylor Cooley  
Project Manager  
Milwaukee County Long-Term Care Planning

## 2. Any handouts or materials distributed (*Attach*)

- Agenda;
- Consumer/Stakeholder Advisory Committee members;
- Long-Term Care mailing list form;
- State power point overview of Long-Term Care Reform, plus two-page summary;
- Milwaukee County Disabilities Services Division Fact Sheet;
- Community Care Fact Sheet;
- iCare Fact Sheet;
- Overview of long-term care planning process (power point slide);
- Role of Consumer/Stakeholder Advisory Council members;
- Stakeholder Involvement Plan.

## 3. List highlights of discussion:

### Presentations:

- Kathleen Luedtke, Comprehensive Systems Change Manager for the state's managed long-term care expansion, explained why the state wants to change the system for providing long-term care. There are 10 groups around the state doing much the same thing we are doing – planning for a managed long-term care system. There are already two models of managed care in the state: Family Care and the Partnership model. Both are cost effective with good consumer outcomes. The state wants to prepare for aging of the baby boomers, promote wellness, promote individual planning and personal responsibility, and manage public dollars more effectively. Another major goal of this effort is to eliminate waiting lists. Right now there are about 11,500 people waiting for long-term care services in Wisconsin; thousands of these are in Milwaukee County.
- Representatives of the three Milwaukee County long-term care partner organizations<sup>1</sup> described their respective organizations and the role they will be playing in the long-term care planning process. The reader is referred to the attached handouts from each of these organizations for more details.
- Carol Johnson, staff to the Consumer Stakeholder Council, reviewed the role of Council members, e.g. what will be expected of members. She also reviewed the Stakeholder Plan which sets forth the various methods for communicating with stakeholders and obtaining feedback from consumers during the long-term care planning process. This plan is also attached. One of the methods for communication will be development of a long-term care website. Stakeholders wanted to be sure that the website will be accessible to visually impaired persons and that it takes into account the “Bobby” standards.

### Questions and issues raised by Council members

- Question: What is managed care? Instead of working with one manager, you would be working with a team who will make sure you understand all the long-term care options and services available to you, and will help you coordinate the services you select.

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<sup>1</sup> Milwaukee County Disabilities Services Division, Community Care and iCare.

- Question: What is an Aging and Disability Resource Center (ADRC)? The Resource Center is the entry point to the managed care system. It is where you get information about the long-term care services that are available and counseling to help you put together the best package of services for you as an individual.
- Question: What about persons with a diagnosis of mental illness? The mental health system, with continued guidance from the Governor's Blue Ribbon Commission on Mental Health, will address mental health needs.
- Question: Does the state have a special funding source for economically sensitive housing development? The need for affordable housing underlies all other issues. The state representative said she is not aware of any such funding source. The group suggested that representatives of housing agencies be invited to come and speak to the Council.
- Issue: Planners need to be sure to address issues of privacy and independence. Some may be able to go outside to obtain services; some may need caregivers to come to their residence.
- Issue: Consumers are concerned about what will happen when a disabled person reaches age 60. Many do not want to change caregivers. It was recommended that the Department on Aging be regularly represented at Council meetings.
- Issue: Consumers are concerned about safety issues and want to feel that they are safe at the programs they attend. A specific concern was raised regarding provision of security at day service programs.
- Issue: Consumers are concerned about what happens financially to a couple where one is disabled and one works. The claim is that the wages of a working spouse may lessen benefits or, in some cases, result in disqualification for benefits.
- Recommendation: A report from the Long-Term Care Council should be a regular agenda item.

**4. If applicable, describe briefly where consensus was reached or where decisions were made.**

The group agreed that information presented at Council meetings needs to be clear and presented in terms that are understandable to the layperson. They also want to be sure that there is sufficient time at meetings for meaningful input from consumers.

**5. If applicable, list any procedural or decision-making model or process that was used.**

Stakeholder Council meetings will be open and relatively informal. To the extent possible, a consensus model will be employed. When consensus is not achieved, differing viewpoints and opinions will be noted. Votes will not be taken.

**6. If applicable, describe briefly any issues discussed that remained unresolved and the conflicting viewpoints.**

The group wanted to be able to re-visit the issue of not taking votes.

**7. List any additional information needed or requested and from whom it is requested.**

- DSD "Guiding Principles."
- Glossary/acronym sheet.

- Milwaukee County Department on Aging to give a description of Family Care.

**8. If applicable, describe any challenges affecting the process.**

- Milwaukee County representatives said they are entering this planning process with an open mind, although there are certain guidelines and parameters that have been laid out by the state. Among the County's major reasons for engaging in this planning process are (1) the opportunity to address infrastructure needs; and (2) the opportunity to reduce waiting lists.
- A major concern is the fiscal landscape, which is different than when the County embarked on Family Care five years ago. There are concerns about the financial commitment to any new long-term care model and about taking on any new fiscal responsibilities. Nevertheless, the County already has a good Family Care program for people 60 and over. It makes sense to consider how it might be applied to persons with disabilities who are under the age of 60.
- Staff from the Disabilities Services Division added that they are struggling to keep pace with long-term care needs. Although 250 people have been relocated from nursing homes to the community, the number of people who need long-term community care is outpacing the resources available. There is currently a waiting list of 2,200 persons for long-term care services.

**9. Next steps:**

The next meeting will be held Tuesday, November 14<sup>th</sup>, from 10 a.m. to Noon at the Coggs Center. The agenda will include:

- a. Questions from stakeholders to Ms. Luedtke about her presentation at the last meeting.
- b. An explanation of the Family Care Model from Milwaukee County Department on Aging.
- c. An opportunity for stakeholders to give their opinions on specific issues related to long-term care, and to identify areas where they need additional information.

Staff person recording: Carol Johnson