

# ANNUAL REPORT 2006

**PLANNING COUNCIL MISSION:** To advance and improve the quality of the health and well-being of the general population, as well as, to promote the equitable and efficient delivery of health and human services by serving as an independent information, education, research and consultative resource to the community, including community leaders and decision makers, funding bodies, and other interested persons and organizations.

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Dear Friends and Partners of the Planning Council,

In 2005, the Planning Council Board of Directors and staff reaffirmed and reinvigorated the Planning Council's role as a community services planning resource in the greater Milwaukee area.

We are pleased to report to you that, during 2006, the agency assisted community leaders and members in developing and implementing three major planning processes designed to make a difference in services for several populations. The Planning Council partnered with community and government organizations and consumers to:

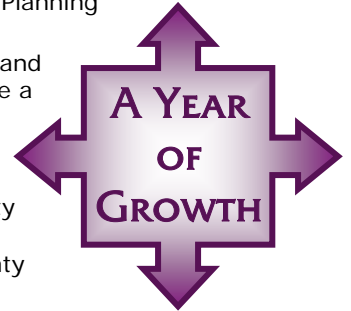
- redesign long-term care services for adults with disabilities under age 60, (with the Milwaukee County Department of Health and Human Services and the Milwaukee County Department on Aging);
- ensure safe and secure housing for adults with mental illness (with the Milwaukee County Behavioral Health Division);
- demonstrate how resident engagement contributes to revitalizing neighborhoods; (with the Annie E. Casey Foundation).

During 2006, the agency also continued its strong commitment to research and evaluation activities. Two such examples are evaluations that focused on the outcomes of gender-specific substance abuse services, and projects to improve living conditions and programming for families living in publicly funded housing developments.

The Board and staff and our community partners are looking forward to the outcomes of the Planning Council's 2006 planning and research efforts as they take shape in 2007. We are excited about the prospects for new community-focused planning projects, as well.

*Steve L. Percy,*  
Board President

*Patrick Linnane,*  
Executive Director



## Board of Directors 2006 – 2007

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University of Wisconsin-Milwaukee

**Perfecto Rivera, Vice President**  
Merchants & Manufacturers Bancorp

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**Patti Yunk**  
District Council 48, AFSCME

## Planning Council Staff

**Patrick Linnane**  
Executive Director

**Patricia Batemon, B.S.**  
Associate Researcher

**Quinton Cotton, MSSA**  
Associate Planner

**Janet De Jesus**  
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**Lisa Drouin, M.S.W.**  
Ombudsman Director

**Theresa Iso**  
Associate Project Director

**Carol A. Johnson, M.A.**  
Director of Planning

**Lonna Kruse, B.A.**  
Assistant Planner

**Louise Lapine, Ph.D.**  
Research Director

**Lisa Larson Ph.D.**  
Senior Researcher

**Fletcher Mixson**  
Administrative Assistant

**Deborah S. Seyler, M.B.A.**  
Project Director

**Annessa Thomas, M.H.S.**  
Ombudsman Associate

**Susan G. Tragesser, B.A.**  
Data and Information Specialist

**Brian Waszak, C.N.A.**  
Computer Network Manager

## Our Partner Programs



Assuring fairness for families and children



Promoting youth development through sports

## 2006 MAJOR ACCOMPLISHMENTS

### Planning

- **CHILD CARE:** Assisted Milwaukee County in setting goals and objectives for its child care program, and partnered with child care staff in monitoring progress being made toward achieving them. Developed a child care Health & Safety Manual to be used in providing technical assistance to child care providers. Conducted a satisfaction survey of parents with children in county child care.
- **MENTAL HEALTH:** Assisted Milwaukee County Behavioral Health Division in development of federal grant proposals. Embarked on a planning process to create a housing blueprint for persons with mental illness.
- **LONG-TERM CARE:** Assisted Milwaukee County in developing and implementing a planning process for reform of its long-term care system.
- **HOMELESS HEALTH CARE:** Managed the proposal review process for social services case management provided to clients of Health Care for the Homeless Milwaukee.
- **COMMUNITY IMPACT:** Assisted United in Waukesha County in identifying community-wide issues for major community mobilization investments.

### Research/Evaluation

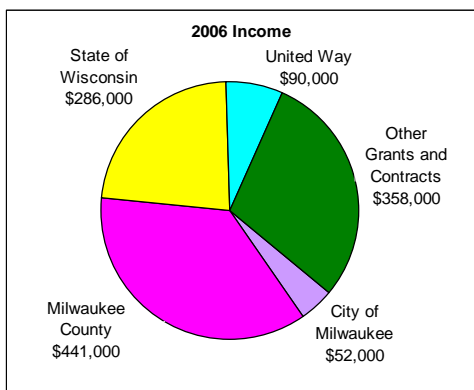
- **CHILD CARE QUALITY EVALUATION:** Conducted an evaluation of initiatives designed to improve the quality of child care centers and family child care homes in Milwaukee County, including documenting the effectiveness of the project and highlighting areas in need of continued improvement.
- **EVALUATION OF MANDATORY REPORTER TRAINING:** Conducted an evaluation of the Suspected Child Abuse and Neglect Mandatory Reporter Training Program (SCAN-MRT), a program of the Child Protection Center at Children's Hospital of Wisconsin.
- **CITY OF MILWAUKEE HOUSING AUTHORITY EVALUATION:** Conducted an evaluation of the Hope VI Project.
- **META HOUSE EVALUATIONS:** Served as external program evaluators for Meta House's three federally funded substance abuse treatment programs for women, including working in partnership with the agency's internal evaluation department.
- **SUBSTANCE ABUSE PREVENTION TECHNICAL ASSISTANCE:** Analyzed and summarized data on youth substance use and attitudes for the federally funded Prevention Network of Washington County.

### 2006 Sources of Revenue

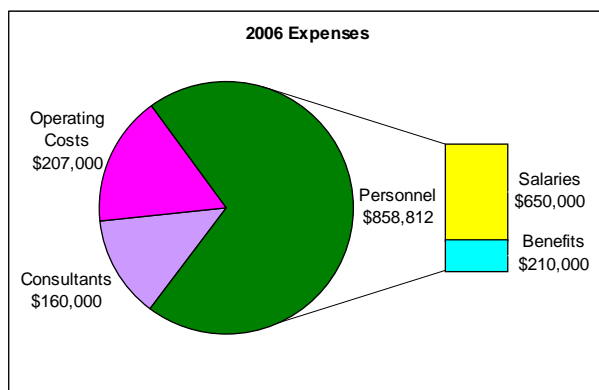
Annie E. Casey Foundation  
 Children's Hospital of Wisconsin  
 City of Milwaukee Housing Authority  
 Council on Alcohol and Other Drug Abuse of Washington County  
 Health Care for the Homeless  
 META House  
 Milwaukee County Children's Court  
 Milwaukee County Economic Support Division  
 Milwaukee County Behavioral Health Division  
 Milwaukee County Disabilities Services Division  
 State of Wisconsin, Milwaukee Ombudsman for Child Welfare  
 United Way of Greater Milwaukee  
 United Way in Waukesha County  
 Wellness Council of Wisconsin

### Child Welfare Ombudsman

- Received 100 new contacts in 2006, 74 of which were complaints.
- Completed reviews of complaints to determine if policy, law, and best practice standards were followed.
- Found that 62% of the issues reviewed affirmed the actions of the Bureau for all issues contained in the complaint, 13% contained a violation, and 25% contained at least one practice concern.
- Identified five areas of observation and key issues that are regarded as being particularly relevant to the public's interest and critical to continued improvement within Milwaukee's child welfare system.



Total Income = \$1,227,000



Total Expenses = \$1,227,000

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 Member of the National Association of Planning Councils  
 A United Way Agency**